



Stuart Pro Air Services, Inc.

5267 Palmero Court
 Buford, GA 30518
 770-813-1316 770-614-5989(f)
 www.Stuartproair.com

Planned Maintenance Agreement

Our Valued Family Members:

We agree to provide you with **Three Precision Tune-Ups, Professional Cleanings and Safety Inspections per year.**
It is our business to make our customers more comfortable and give you peace of mind!

Peace of Mind

Point Inspection Includes:
 Check:

- Thermostat operations
- Entering & leaving temperature
- Voltage & amps to all motors
- Safety devices
- Contractor/capacitors
- Refrigerant levels & pressures
- Lubricate as needed
- Electrical connections for tightness
- All capacitors
- Adjust all safety controls
- Clean and/or replace filters
- Blower belt wear, tension & alignment
- Thermostat contacts

Please see back for a full list of items completed during visit.

Benefits:

- **15% discount on repair service (parts and labor)**
- Priority Customer Status
- NATE Certified Technicians
- 24-hour Emergency Service
- Improved efficiency
- Extended equipment life
- Improved safety
- Improved capacity
- Inflation protection
- Agreement is transferable
- License #CR-108398
- Our company is insured for your benefit

Name: _____ *It's about more than service ... it's about comfort!*
 Address: _____
 Subdivision: _____
 City: _____ Zip: _____
 Phone: _____
 Cell: _____

Equipment	Make	Model	Serial #
Primary			
Secondary			
Third			
Additional			

Filters: Size: _____ Qty: _____ Size: _____ Qty: _____ Size: _____ Qty: _____
Take advantage of a 10% Savings by choosing our 3 Year Plan or an 8% Savings on our 2 Year Plan
Note: If you choose to cancel a two or three year agreement after the first year, you will receive a prorated refund.

		GOLD 3 YEAR	SILVER 2 YEAR	1 YEAR PLAN
Primary AC and Heating System	Qty ()	\$ 399.00	\$272.00	\$148.00
Each additional System	Qty ()	\$ 269.00	\$179.00	\$ 89.00
AC and Heating System Subtotal	Qty ()	\$	\$	\$
Humidifier - \$30/each/year	Qty ()	\$	\$	\$
Electronic Air Cleaner - \$45/year each	Qty ()	\$	\$	\$
4" Media Air Cleaners or equiv filter - \$36/year	Qty ()	\$	\$	\$
Condensate Pump - \$8/year each	Qty ()	\$	\$	\$
Other (describe) _____	Qty ()	\$	\$	\$
5% Senior Citizen Discount per contract - () <i>Homeowner must be 55+ years</i>		\$	\$	\$
Total		\$	\$	\$

Method of Payment

Credit Card Cash CC Type: _____
 Check # _____ CC#: _____ Exp _____

Customer Approval: _____ Date _____
 Service Tech Approval _____ Date _____

Gas Furnace

Clean Heat exchanger
 Check thermostat operations
 Clean & adjust burners
 Check & adjust all safety controls
 Inspect heat exchanger for safety defects
 Clean & check ignition controls
 Check gas pressure
 Check entering & leaving temperatures
 Check vent pipe and venting
 Lubricate required components
 Check for gas leaks at furnace
 Check burners for efficiency
 Check flame sensors
 Check gas valve operations
 Clean and/or replace filters

Air Conditioning

Clean condenser coil
 Check voltage & amps to all motors
 Check for oil and refrigerant leaks
 Check safety devices
 Check blow belt wear, tear, and alignment
 Check expansion valve & coil entering and leaving contacts
 Clean and/or replace filters
 Check thermostat contacts
 Check outside disconnects
 Check refrigerant level & pressure
 Lubricate as needed
 Check electrical connections for tightness
 Check all capacitors

Heat Pump

Lubricate heat pump
 Check defrost contacts
 Test reversing valve operations
 Check air flow for maximum efficiency
 Check safety devices and electrical connections for tightness
 Check blower belt wear, tension and alignment
 Check for oil and refrigerant leaks
 Test electrical controls for proper operation
 Check refrigerant levels and pressures
 Check condensate drain
 Check refrigerant controls and coil temperature for maximum efficiency
 Check all capacitors
 Clean and/or replace filters

Electric Furnace

Clean & check automatic controls
 Check all wiring for loose connections and condition of insulation
 Check supply voltage
 Check amperage draw
 Lubricate as needed
 Test safety shutoff response
 Check blower belt wear, tension & alignment
 Check entering and leaving temperatures
 Test heat sequencer
 Clean and/or replace filters

ADDITIONAL TERMS AND PROVISIONS:

- 1 **AGREEMENT SERVICE HOURS:** The service outlined in the Stuart Pro Air Services, Inc. Preventive Maintenance Agreement, which all customers will be required to sign; will be performed during normal working hours. Repair service requested by the customer will be provided during normal working hours, on a preferential basis. Labor and materials will be charged at the discount agreement rates.
 After normal working hours, a service call fee of 1 1/2 the normal rate will be charged (emergency service). Labor and materials will be charged at the discounted agreement rate.
- 2 **LABOR WARRANTY:** Repair workmanship is guaranteed for thirty (30) days from date of repair. We do not provide a labor guarantee on parts other than those we install. If repairs later become necessary due to other defective parts, parts and labor will be charged separately.
 Repair charges necessary to correct defects discovered by the preventative maintenance service call will be the sole responsibility of the purchaser and billed at the discount agreement rate.
 This agreement shall be null and void if any equipment covered herein has been subject to Acts of God or conditions beyond the control of Stuart Pro Air Services, Inc., including but not limited to accidents, fire, misuse, improper adjustments, modifications, alterations, tampering, disconnection, vandalism or failure to properly maintain or operate the equipment.
- 3 **COMPANY'S LIABILITY/DISCLAIMER OF WARRANTIES:** The customer acknowledges and agrees; that Stuart Pro Air Services, Inc. has made no representations or warranties, express or implied, as to the condition of the equipment, its merchantability or its fitness for any particular purpose, nor has customer relied on any representations or warranties, customer further acknowledges and agrees, that any affirmation of fact or promise shall not be deemed to create an express warranty, and that there are no warranties which extend beyond the face of the agreement hereof customer further acknowledges and agrees, that customer has read and understands all of this agreement.
- 4 **LIMITATIONS OF LIABILITY:** Stuart Pro Air Services, Inc. is not an insurer. Customer understands and agrees that if company should be found liable for loss or damage due from: (1) failure of Stuart Pro Air Services, Inc. to perform any of the obligations herein, including but not limited to initial connections, inspections, tests, or maintenances services; (2) company's negligence's; or (3) the failure of the services or equipment in any respect whatsoever, Stuart Pro Air Services, Inc. liability shall be limited to the annual maintenance fee and this liability shall be exclusive and that the provisions of this paragraph shall apply if loss or damage, irrespective of cause or origin, results directly or indirectly to persons or property from performance or non-performance of the obligations imposed by this agreement, or from negligence, active or otherwise, of Stuart Pro Air Services, Inc., its agents, servants, assigns or employees.
- 5 **RENEWAL, CANCELLATION AND TRANSFER:** This agreement shall be for the term specified on the front page hereof and shall be automatically renewed for additional periods of the same duration unless either party notifies in writing of its intention to renew for a different term or to terminate this agreement, not less than thirty (30) days prior to the expiration of the original term or any renewal term thereof, Stuart Pro Air Services, Inc. may increase the annual maintenance fee for any renewal period.
- 6 **ATTORNEY'S FEES:** In the event any action or arbitration is instituted by a party hereto to enforce any of the terms or provisions hereof, the prevailing party in such action arbitration shall be entitled to such a reasonable attorneys fees, costs and expenses (including the cost of the arbitrator) as may be fixed by the court or arbitrator.
- 7 **ARBITRATION:** In the event of a disagreement between said customer and Stuart Pro Air Services, Inc., it is agreed the dispute will be settled through arbitration through the Better Business Bureau of Metropolitan Atlanta, Inc.
- 8 **LOSS:** Stuart Pro Air Services, Inc., shall not be responsible to purchaser for any insured loss. During the term of this agreement, we will take all reasonable precautions to avoid injury to person and damage to property while on premises, but shall not be liable for any special or consequential damages.
- 9 **MODIFICATIONS:** This agreement shall not be modified or amended except by instrument in writing signed by or on behalf of all parties.
- 10 **WAIVER:** No failure of Stuart Pro Air Services, Inc., or customer to exercise any power of them hereunder or to insist upon strict compliance by either of them at variance with the terms shall constitute a waiver of either of their rights to demand exact compliance with the terms hereof.